



**PHARMACEUTICAL INSPECTION CONVENTION  
PHARMACEUTICAL INSPECTION CO-OPERATION SCHEME**

PI 024-3  
1 January 2021

**AIDE-MEMOIRE**

**INSPECTION OF BIOTECHNOLOGY  
MANUFACTURES**

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### 1. DOCUMENT HISTORY

Adoption by Committee	13 September 2005
Entry into force	1 January 2006

### 2. INTRODUCTION

- 2.1 General GMP aspects and specific aspects for sterile biological medicinal products (Annex 1) and blood or plasma derived products (Annex 14) are not included in the aide memoires.
- 2.2 GMP aspects covering more stages in biotechnology manufacture, e.g. from cell banks to drug product, are presented in a general aide memoire in the "Specific biotech issues" section ahead of the more specific parts for the individual stages.
- 2.3 This revision updates the cross-references to the PIC/S GMP Guide PE 009-14.

### 3. PURPOSE

- 3.1 The aide memoires were drafted with the aim of facilitating the effective planning and conduct of GMP inspections and the purpose is to provide a tool to harmonise GMP inspections (biotechnology and biological) to assure the quality of such inspections.
- 3.2 The aide memoires should enable the inspector to make both an optimal use of the inspection time and an optimal evaluation of GMP compliance.

#### 4. SCOPE

4.1 The aide memoires applies to biotech products and classical biological products for human use, but could also be used for gene-therapy and cell-therapy products. It includes also products for use in clinical trials.

The aide memoires should be considered as a non-exhaustive list of areas to be looked at during an inspection.

4.2 At the time of issue, this document reflected the current state of the art. It is not intended to be a barrier to technical innovation or the pursuit of excellence.

#### 5. SPECIFIC BIOTECH ISSUES

5.1 In general, the wording "cell bank" and not "seed lot" will be used.

The aide memoire covers working cell banks and master cell banks including traceability to original cells for the master cell bank (pre-master cell bank).

##### 5.2 General topics

1.	Area of operations/item General Biotech GMP	Notes	Crucial questions	Supporting documents
1.1	Personnel	Prevention of cross contamination	*Procedure to avoid the simultaneous handling of other living or infectious material by the same persons *Do workers pass to other areas during one working day *Log books	GMP Annex 2: 4
		Procedure to avoid the simultaneous handling of inactivated products and non-inactivated ones by the same persons	Do workers pass from areas with non-inactivated products to inactivated products areas	GMP Annex 2: 4
		Qualifications	*Is the personnel dedicated / qualified *Is its background / education appropriate to the activity *Is there a training (qualification/continuous) *Are medical checks / X-rays done regularly and relative to the risk of infection (BCG) *Is the immunological status controlled	GMP Annex 2: 3 & 4 GMP Part II: 3.1

1.	Area of operations/item General Biotech GMP	Notes	Crucial questions	Supporting documents
		Concept of hygiene	<ul style="list-style-type: none"> <li>*Is there a concept of hygiene in place, including change of clothes, masks, gloves, disinfection</li> <li>*Is showering indicated under particular circumstances</li> </ul>	GMP Annex 2: 4 GMP Part II: 3.2
1.2	<b>Rooms &amp; environment</b>	Questions to be asked (no requirements)	<ul style="list-style-type: none"> <li>*Is the room classification appropriate to the activities</li> <li>*Is the design of the rooms and equipments appropriate to the activities</li> <li>*How are the pressure cascades (positive, negative, sink, containment) defined</li> <li>*Are negative pressure areas or safety cabinets used for aseptic processing of pathogens surrounded by a positive pressure sterile zone</li> <li>*Are the rooms product dedicated</li> <li>*Is the HVAC system adequate</li> <li>*Is there a concept of areas and rooms for the whole company</li> <li>*Is there a concept of hygiene for areas and rooms</li> <li>*Is there a concept of environmental monitoring</li> <li>*Are the pressures monitored</li> <li>*Is fumigation possible</li> <li>*Are procedures and a management in place in case of lost of integrity and damage</li> <li>*Are open or closed systems used</li> </ul>	
		Environmental control	<ul style="list-style-type: none"> <li>*Are equipment and environmental particulate and microbial contamination controlled</li>   <li>Are animals used</li> </ul>	GMP Annex 2: 5 GMP Part II 18.15  GMP Annex 2: 19 to 25
		Cross contamination	<ul style="list-style-type: none"> <li>Are rooms/premises accesses restricted to authorized persons only</li>   <li>*How do you prevent cross contamination by air</li> </ul>	GMP Annex 2: 5 to 8
1.3	<b>Equipment</b>	Prevention of cross contamination	<ul style="list-style-type: none"> <li>*Are equipment dedicated or multiproduct</li> <li>*Will equipment leave the room for cleaning. If so is it disinfected on beforehand and is disinfection validated</li> </ul>	GMP Annex 2: 5 to 18 GMP Part II: 5

1.	Area of operations/item General Biotech GMP	Notes	Crucial questions	Supporting documents
		Prevention of contamination of inactivated products by non-inactivated ones	<ul style="list-style-type: none"> <li>*Is production on campaign bases or continuous</li> <li>* Are the same equipments used both for decontamination and sterilisation</li> <li>* Are flows of contaminated materials and equipments separated from those of sterilized ones</li> <li>* Are inter-campaign and effluents decontaminations validated and periodically revalidated</li> </ul>	
1.4	<b>Processes</b>	Batch definition of the active ingredient	*Is a batch definition present and does it comply with the marketing authorisation	
		Storage conditions	*Are storage conditions for all intermediates and drug substance and drug product defined	GMP Part I: 5.41; GMP Part II: 7.4
		Pooling strategy	*Does a pooling strategy exist (intermediates and drug substance) and is it in compliance with the registered details	GMP Part II: 8.4
		Yield	*Are specifications set for yields	GMP Part I: 4.17; GMP Part II: 8.14
		Process parameters	*Are all process parameters covered (e.g. pH, temperature, time, flow rate)	GMP Annex 2: 67 GMP Part II: 8.3
		Buffer preparations	<ul style="list-style-type: none"> <li>*Are protocols available for buffer preparations</li> <li>*Are expiry dates and storage conditions specified</li> <li>*Is status and identity labelling adequate</li> <li>*Are buffers QC-tested and released before use</li> <li>*Is bioburden measured</li> <li>*Are endotoxins measured</li> <li>*Where are the buffers produced</li> <li>*Are they produced in place</li> <li>*Are they sterilized in place</li> </ul>	GMP Part II: 18:13
		Water	<ul style="list-style-type: none"> <li>*Is bioburden measured</li> <li>*Are endotoxins measured</li> <li>*Is the water used sterile</li> <li>*Is the quality of the water monitored regularly</li> </ul>	GMP Part II: 4.3 Note for Guidance on water for pharmaceutical use
		Gases	*What are the specifications/quality	

1.	Area of operations/item General Biotech GMP	Notes	Crucial questions	Supporting documents
		Disposal of waste material	*Procedure, documentation *Is waste material disinfected with a validated method	
1.5	<b>Performance</b>	Routine trending	*Are critical parameters trended *Is a statistical method used *Does a formal review period exist	GMP Part II: 8.30 GMP Part I: 1.4

## 6. Operation-specific topics

1	Area of operations/item Cell banks and cell banking	Notes	Crucial questions	Supporting documents
1.1	Manufacturing of master and/or working cell banks	Inter-campaign activities	*Are cleaning and decontamination procedures validated *Are they monitored	GMP Annex 2: 41
		Area and line clearance	*Procedure and documentation	ICH Q5 D 2.2.2
		Container, vessels	*Cleaning, sterilisation and testing procedure	GMP Annex 2: 13
		Culture media	*Preparation, labelling, sterilisation, sampling and testing procedure *Certificate if material of animal origin	
		Pre-master cell bank	*Specifications, analysis, certificate, testing, origin	
		Monitoring	*HVAC, including LAF *Incubation (T°, RPM...)	
		In process controls	*Inoculation• *Viability• *Parameter indicating step of going into suspension• *Growth control• *Microbiological control•	
		Uniform composition of each container: aliquoting conditions.	*Pooling of cells for banking if more than one vessel used *Uniform suspension *Closure verification validation• *Labelling (validated to avoid loss of information on the container) *Sampling *Reconciliation *Lot number control if pooling	ICH Q5D 2.2.2 GMP Annex 2: 42

1	Area of operations/item Cell banks and cell banking	Notes	Crucial questions	Supporting documents
		Freezing and storage•	*Time limit between aliquoting and freezing, documentation *Conditions (T°, time limits....)	GMP Annex 2: 45
		Qualification before and after freezing (characterisation•, testing•)	*Identity minimum before freezing *Purity minimum before freezing *Viability minimum after freezing	GMP Annex 2: 42 and 43
		Quarantine	*Dedicated, procedure after release	
1.2	Maintenance of master and working cell banks	Access for authorized personnel	*Procedure, names	GMP Part II: 18.20
		Storage and storage conditions	*Freezer or Nitrogen tank (liquid or gas phase) *Records (limits, corrective action procedure) *Alarm system (records, 24h link) *Risk of contamination (control related to the Nitrogen level, validation) *Risk of confusion (dedicated tanks for commercial production, map and identification of the stored containers) *Identical treatment of all containers during storage (procedure)	GMP Annex 2: 43 -47; GMP Part II: 18.20, 18.21 ICH Q5D
		Protection from catastrophic events	*Redundancy, remote sites (procedure, description) *Back up power *Automatic liquid Nitrogen fill systems (alarm system, contract with the supplier)	GMP Annex 2: 46
		Records of use of vials	*Once removed no return of containers (procedure) *Inventory	GMP Part II: 18.22
		Periodical monitoring•	*Suitability for use•	GMP Part II: 18.23
2	Area of operations/items Fermentation process	Notes	Crucial questions	Supporting documents
2.1	Premises and equipment	Specification of the product/s produced	*Are dedicated facilities used for Bacillus anthracis, Clostridium botulinum, and Clostridium tetani	GMP Annex 2. 5 - 18

2	Area of operations/items Fermentation process	Notes	Crucial questions	Supporting documents
		<p>System</p> <p>Cleaning and sanitizing procedures</p> <p>Controlling</p>	<p>until inactivation process is accomplished and for BCG vaccines and live organisms used for the production of tuberculin</p> <p>*Are there single harvest or continuous harvest (simultaneous fermentation and harvesting)</p> <p>*Are the construction, the material and the material finish (surface, roughness, polish, weld seam processing, etc.) of the following components and fittings adequate and confirm cGMP-rules:</p> <ul style="list-style-type: none"> <li>- fermenter (open, closed or a contained system?)</li> <li>- pipe work (dead legs...)</li> <li>- valves, vent filters</li> <li>- manometers</li> <li>- pH-/ oxometers</li> <li>- thermocouples, temperature sensors</li> <li>- pipes and valves for charge and discharge</li> </ul> <p>*Is cleaning and sanitizing necessary after each run (for which products)</p> <p>*How is the addition of the following objects registered and documented?</p> <ul style="list-style-type: none"> <li>- water</li> <li>- media</li> <li>- buffers, acids, lye's</li> <li>- cell substrates</li> <li>- induction agent</li> <li>- gases</li> <li>- anti foam</li> </ul>	
2.2	Process	General	<p>*Campaign fermentation or continuous fermentation?</p> <p>*Does the process follow an automated procedure</p> <p>*Is the addition of all necessary components proceeded automatically</p> <p>*Is the aseptic addition of the following objects guaranteed:</p> <ul style="list-style-type: none"> <li>- cell substrates</li> <li>- water</li> <li>- media</li> <li>- buffers</li> <li>- gases</li> </ul>	<p>GMP Annex 2: 48 - 71</p> <p>GMP Part II: 8 &amp; 12</p>



2	Area of operations/items Fermentation process	Notes	Crucial questions	Supporting documents
		<p>Induction agents</p> <p>Anti foam</p> <p>Fermentation</p> <p>Harvesting</p> <p>Monitoring</p>	<p>correct quantity and quality (components of animal origin: assessed for their TSE risk)</p> <p>*Are media produced directly in the fermenter or produced in a media formulation tank</p> <p>*Are media filled from an external source, e.g. media bag, supplier container</p> <p>*Are data available proving that the media transfer does not affect media sterility</p> <p>*Are media sterilized in place</p> <p>*Are data available proving the sterility of the medium, e.g. media hold test (if conducted), filter integrity test in case of filtration, temperature curves in case of heat sterilisation</p> <p>*Is bioburden measured</p> <p>*Are endotoxins measured</p> <p>*Where are the agents produced</p> <p>*Are they produced in place</p> <p>*Are they sterilized in place</p> <p>*What type of anti foam is used</p> <p>*Is bioburden measured</p> <p>*Are endotoxins measured</p> <p>*What are the specifications/quality</p> <p>*Is there a correspondence between process specifications (e.g. number of cell doublings, yield etc.) and the data of the inspected batch</p> <p>*Is there a proof that sampling does not pose a risk of contamination</p> <p>*Is there an inactivation process?</p> <p>*Are intermediate products stored?</p> <p>*Is there a proof that harvesting does not pose a risk of contamination</p> <p>*Do all critical operation parameters are monitored during process as:</p> <ul style="list-style-type: none"> <li>- process time</li> <li>- temperature</li> <li>- pH</li> <li>- pO2</li> <li>- pCO2</li> <li>- pressure</li> </ul>	

2	Area of operations/items Fermentation process	Notes	Crucial questions	Supporting documents
			<ul style="list-style-type: none"> <li>- agitation rates</li> <li>- addition of gases</li> <li>- addition of buffers, acids, lye's</li> <li>- bioburden</li> <li>- viral content</li> <li>- endotoxins</li> <li>- viscosity</li> <li>*Are the further parameters of the fermentation process monitored: <ul style="list-style-type: none"> <li>- contamination</li> <li>- cell identification</li> <li>- cell growth</li> <li>- cell productivity</li> <li>- cell viability</li> <li>- cell ratio (co-cultivation of two different cells)</li> <li>- cell aggregate formation</li> </ul> </li> </ul>	

3.	Area of operation/items Extraction and isolation	Notes	Crucial questions	Supporting documents
3.1	Equipment	Centrifugation  Filtration Precipitation	Aerosol formation  *What is the filter life time and how is it assessed *Adsorption to the filter	GMP Annex 2. 54 GMP Part II: 18.40
3.2	Process	Storage and expiration time of intermediates	*Is storage temperature defined *Is the expiration time documented	
3.3	Qualification	Cleaning	*How is the equipment cleaned and how is it validated *Are product specific assays performed. Are these assays validated * Is the holding time of dirty and clean equipment defined and covered by cleaning validation studies.	GMP Annex 2: 15

4	Area of operation/items Viral removal steps	Notes	Crucial questions	Supporting documents
4.1	Process and environment	Process parameters	*Are critical process steps performed within their validated parameters	GMP Part II: 18.51
		Precautions to prevent viral contamination	*Are pre and post viral removal steps performed in separated area's with separate air handling units?	GMP Part II: 18.52 & 18.53

4	Area of operation/items Viral removal steps	Notes	Crucial questions	Supporting documents
			<p>*Is the equipment dedicated to pre and post virus removal steps</p> <p>* Do workers pass from pre viral to post viral areas</p>	<p>GMP Part II: 18.38</p> <p>GMP Annex 2: 4</p>
5	<b>Purification</b>			
5.1	Column resins	Incoming acceptance criteria	<p>*Are resins tested regarding:</p> <ul style="list-style-type: none"> <li>-Chemical/biological aspects</li> <li>-Physical aspects</li> <li>-Functional aspects</li> </ul>	GMP Annex 2: 60
		Performance	<p>*Is life time of resins/ maximum number of runs defined and what is the basis</p> <p>*Are HETP and asymmetric measurements performed</p> <p>*Are leachables tested</p> <p>*Is consistency of purification profiles a performance criteria</p> <p>*Are resins dedicated to one manufacturing step of one product</p>	<p>GMP Annex 2: 60</p> <p>GMP Part II: 18.41</p> <p>GMP Part II: 18.53</p>
5.2	Chromatography systems	Column packing	<p>*Is the size of the column resin volume defined or is it calculated?</p> <p>*Are the flow and pressure during packing defined?</p>	GMP Annex 2: 60
		Regular maintenance	<p>*Inspection and preventive replacements of parts</p> <p>*Visual inspection of resin or other check of the column pre-use.</p>	GMP Part I: 3.41
		Cleaning and storage	<p>*Are cleaning procedure and used cleaning agents described</p> <p>*What are the storage conditions, e.g. temperature, time, storage solutions</p>	GMP Part I: 3.36
		Operation instruction	<p>*Preparation, use and dismantling of the system</p> <p>*Specifications for critical parameters e.g. linear liquid flow, column bed height, gradient slope, temperature)</p> <p>*Are product collection criteria strictly defined?</p>	GMP Part I: 4.18

- Input to be given by the assessors

## 7. Product specific topics

	Area of operations/item Product specific topics	Notes	Crucial questions	Supporting Documents
1.	Drug substance	Traceability	*Is traceability to cell banks in place	
		Characterization and Specifications*	*Is drug substance characterized by chemical and biological methods *Are specifications defined (Identity, Purity, Potency, Yield etc.)	GMP Annex 2: 26 GMP Part II: 6.17
		Stability	*Is an on-going stability program established	GMP Part II 11.5
		Consistency	*Is consistency of the first produced batches of bulk final drug substance documented (Characterization tests, In-process controls, Specifications)	GMP Part II: 12.50
		Reference material	*Is a procedure in place how to select the reference material *Is a fully characterized batch of drug substance retained as reference material	GMP Part II: 11.18
2.	Drug product	Specifications*	*Quality (e.g. appearance, particulates, pH, moisture ...) Identity Protein concentration/ Content Purity/Contamination (viral, pyrogens, microbial, chemical) Activity (potency) Sterility	GMP Part II: 6.17
		Stability	*Is an on-going stability program established	GMP Part I: 6.26 to 6.36
		Consistency	*Batch to batch consistency of first produced batches	
3.	Distribution	Shipping validation	*Is temperature monitored or is transportation validated *Is there a system in place for traceability of distribution	GMP Part II: 10.2 & 17.2

• Input to be given by the assessors

## 8. REVISION HISTORY

Date	Version Number	Reasons for revision
25 September 2007	PI 024-2	Change in the Editor's co-ordinates
1 January 2021	PI 024-3	Minor edits to update cross-references to PIC/S GMP Guide (PE 009-14)